

# Fraud Resolution & Identity Theft Services

A Division of Cascade's Work • Family • Life Services

## Core ID Theft Benefits

In the event of an identity theft or fraud related event, Cascade's Fraud Resolutions Specialists™ provide both affordable and expedient assistance as follows:

- Free consultation of up to (60) minutes with a highly-trained Fraud Resolution Specialist™ (FRS).
- Assistance with restoring identity and good credit.
- Free "ID Theft Emergency Response Kit™."
- Assistance with disputing fraudulent debts.
- Outline to avoid future ID theft.
- Contact information for the three major Credit-Reporting Agencies.
- Legal referral to an attorney



## Highly Trained Fraud Resolution Specialist™

Cascade's highly trained Fraud Resolution Specialists™ are both Certified under the Fair Credit Reporting Act (FCRA) and Certified as Interviewers under the FCRA or are licensed attorneys.

## Safety Measures

- Avoid carrying your checkbook or social security card.
- Give out your Social Security number only when it's absolutely necessary.
- Do not give out personal information unless you have initiated the contact.
- Make sure your mail is delivered to a locked box.
- Tear or shred your charge receipts, credit applications, insurance forms, bank statements, and other sensitive information.

**For Assistance Call:**  
Cascade Centers Employee Assistance Program  
800-433-2320  
[www.cascadecenters.com](http://www.cascadecenters.com)



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